# **Terms & Conditions**

#### 1. Introduction.

By using our website you agree fully with these terms and conditions. If you disagree with it please do not use our website.

#### 2. Downloads.

We offer legal non-PRO and PRO products created by our composers and sound designers. When you buy the product you will receive a message with active link to your product on your e-mail. This link will be activated for 7 days from buying. Inside you will find compressed product. You can open it by WinZIP or WinRAR. Remember that demo and graphic from the product are not for sell and we use them only for presentation of the product.

## 3. Licenses and product's using.

We offer mainly two types of licenses: Non-Pro (Royalty-Free) and PRO.

**Royalty-Free (Non-Exclusive):** Every product in our store has this type of license except Exclusive products. These products can be sold unlimited times by different clients. There are no restrictions in using them, but remember that many people can use the same assets in different projects. In small projects there is no problem, but when you work on bigger project it seems not professional. Using this license you can also earn money without any restrictions.

**Royalty-Free (Exclusive)** - Products with this license you will find in featured category on our website – Exclusive. This products can be bought only once by one person or company. It's mean that you can use these music or sound effects in every project also commercial. Obviously it is mean that you can earn money using this product. When you buy exclusive product it is only yours and it disappear from our site. You are safe that nobody will use this product in another project.

**Free:** This category is intended for private use. You can use it in all types of projects, but you can't earn money on it.

**PRO:** Products from this category isn't Royalty-Free. These products are also non-exclusive. Generally for the user there's no matter if product is Royalty-Free or not but please notice that from that type of products composer will receive royalties from PRO's organization when it will be used on television, radio, Youtube etc. You do not have to pay any extra money for that. If you buy PRO product you also buy PRO license. We have an agreement with polish PRO ZAiKS who represents all our composers and pay them royalties. Remember that you have to join the author of PRO products when you use it in any projects like movies, video games, animations, ads, corporate videos etc.

You cannot resell any of products in our store!

## 4. Refund Policy.

Under the Distance Selling Regulations, you would normally have the right to cancel the contract of sale within 14 days. However, this does not relate to software goods or downloads, which cannot be returned. You do not have the right to cancel an order once the product has been downloaded.

## 5. Intellectual Property Rights.

All Products: MP3 Demos, Materials, Artworks, Graphics, Texts, Interfaces, Logos, Images and Photographs on this website are owned or licensed to sound-work and protected by copyright and intellectual property rights laws.

## 6. Account Registration.

Account Registration is essential if you want to buy a product. If you choose to register with us then you will be required to provide your name, email address and payment details. We cannot be held accountable if you do not receive your Download links due to you submitting an incorrect email address. If you do not receive your download links within 2 hours then please contact us.

#### 7. Downtime.

There may be temporary periods of downtime in the operating of the Site and breaks in the provision of the Services for technical reasons. We will make efforts to ensure that foreseeable breaks occur at night and are as short as possible.

#### 8. Limitation.

We exclude all liability and responsibility for any loss incurred by you or a third party in connection with this website or the Service we offer, including but not limited to loss or damage due to viruses that effect computer equipment, software, data or other storage devices on account of your access to, use of, or browsing this website or your purchasing and downloading of materials and products from this site.

## 9. Variation.

We may revise these terms and conditions from time-to-time. Please check this page regularly to ensure you are familiar with the current version.

#### 10. Contact.

In urgent matters or if you have any questions please contact:

support@sound-work.com

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